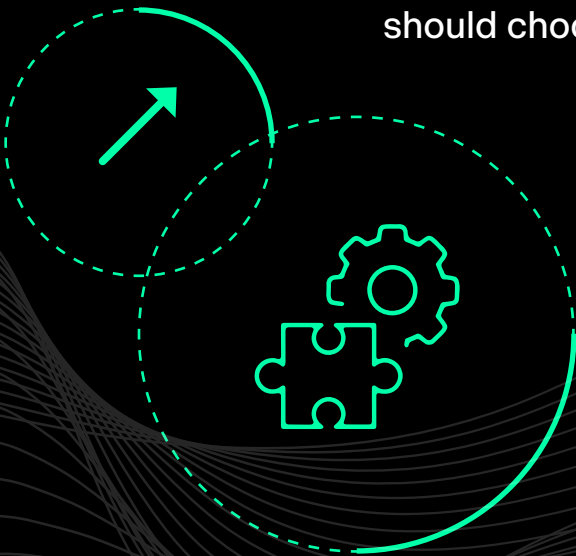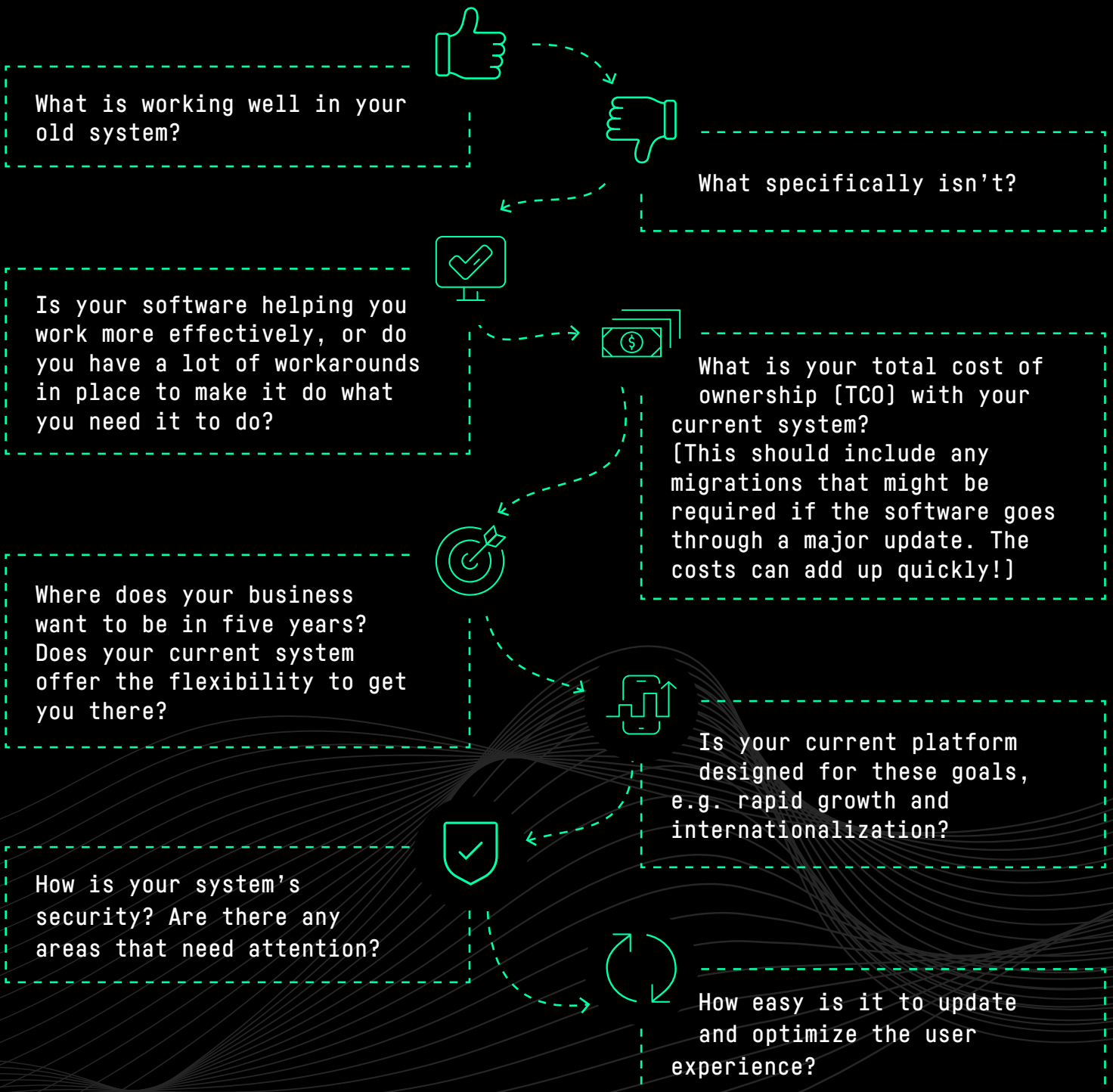# 8 Questions to Ask Before
Replatforming

Are you thinking about replatforming? Migrating to a new system is a major project, but if your current system can't deliver the performance, flexibility, user experience, or security that you need, then making a switch can be a great investment.

Before you make the final decision to replatform though, you need to consider some important criteria by which you should choose your future provider.

Reviewing Your Current Situation

What is working well in your old system?

What specifically isn't?

Is your software helping you work more effectively, or do you have a lot of workarounds in place to make it do what you need it to do?

What is your total cost of ownership (TCO) with your current system?
(This should include any migrations that might be required if the software goes through a major update. The costs can add up quickly!)

Where does your business want to be in five years? Does your current system offer the flexibility to get you there?

Is your current platform designed for these goals, e.g. rapid growth and internationalization?

How is your system's security? Are there any areas that need attention?

How easy is it to update and optimize the user experience?

What to Look for in a New Commerce Platform Provider

One of the questions above shows you that your current system is slowing you down? Then it's time to think about replatforming.

If you decide to replatform, you'll obviously want a commerce solution that addresses any issues you've discovered during your review. But you're especially searching for a solution that will meet your needs now and in the future. So what should you look for to make sure you'll have all the power and flexibility you require, no matter what challenge comes next?

Here are **four key indicators** which show that an eCommerce system is modern, robust, and flexible enough to meet the requirements of your customers:

☑ **Headless:** A headless system separates the back end from the front end, which lets you make changes and add touchpoints on either side quickly and easily.

☑ **SaaS:** Cloud-native systems can scale easily, are low-maintenance, and deliver great performance even when you have a sudden spike in traffic.

☑ **API-first:** This approach to software gives you incredible flexibility to add (or remove) additional components and software to your system as needed.

☑ **Composable:** Composable software architecture is very agile. Feature modules, for instance, can be quickly updated and are easily scalable.

You want to read more about the topic?

Download our white paper
Replatforming from Salesforce Commerce Cloud to SCAYLE.